

AUGUST 2018 SAFETY RECALL NOTICE

Claim No. 18E-049

Federal-Mogul Motorparts LLC ("F-M Motorparts") has decided that a defect which relates to motor vehicle safety exists within certain F-M Motorparts aftermarket complete steering linkages (part numbers DS8000980A, DS8000981A) and right outer tie rod ends (part numbers DS300044, ES4686E, 45A3098, 269-6121 & 410-1099 (the "Defective Product"), manufactured for 2003-2013 Dodge Ram 1500/2500/3500 4x4 trucks. These Defective Products were sold under the brand names: MOOG[®], McQuay-Norris[®], AC Delco[®], NAPA[®], and Raybestos[®]. The crimped portion of the right hand outer tie rod may loosen, allowing the inner and outer portions to separate. If the inner and outer portions separate, it may cause a loss of steering, increasing the risk of a crash. As a result of the foregoing, F-M Motorparts is recalling the Defective Products.

If the Defective Product has not yet been installed on your vehicle, take it back to the store where you purchased it to receive a refund of the purchase price. If a Defective Product has been installed on your vehicle, take your vehicle to the place where the Defective Product was installed to have the recall service performed at no cost to you. Your service facility has the instructions for performing the recall and for them to receive payment from F-M Motorparts. If your service facility needs a copy of the instructions or you have any issue with receiving the recall repair, please contact F-M Motorparts at 1-877-489-6659 for assistance.

If you have any concerns regarding the recall campaign, you may contact F-M Motorparts at 1-877-489-6659. If you believe that F-M Motorparts has failed or is unable to remedy without charge the condition outlined above within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.